

## Corporate Environmental and Social Responsibility Statement

Cordis, Auckland by Langham Hospitality Group recognises a need to lead the way as an environmentally conscious company. We take great pride in this commitment to environmental sustainability, including the commitment to meet or exceed applicable legal and other requirements as a minimum level of performance.

Cordis, Auckland is a 642-bedroom hotel comprising of the main building and Pinnacle Tower of accommodation rooms and is located in the heart of Auckland's lively uptown area. Situated between and alongside other high rise buildings, such as retail and corporate office units, it receives the benefit of full front road access. The hotel features 20 meeting spaces, swimming pool, health club, the award-winning Chuan Spa in addition to four food and beverage outlets, our exclusive Club Lounge, the contemporary Eight Restaurant, Kiwi bar Our Land, and elegant Chandelier Lounge.

Cordis, Auckland recognises the importance of mitigating potential environmental issues to safeguard the life supporting capacity of ecosystems while ensuring that local communities are not adversely affected by the normal operation of the hotel. We are also committed to continuously refine and improve existing environmental and social footprint whilst ensuring legal compliance with all existing legislation. This has been recognised in the annual benchmarking awarding of EarthCheck 'Master', the ultimate level of certification.

As an advocate for sustainability, Cordis, Auckland is committed to raising awareness, encouraging participation and training our colleagues through CONNECT initiatives to minimise the effects that our processes have on the environment. We will, therefore manage our own processes, our materials and our stakeholders in order to reduce the impacts associated with our operation.

As part of the hotel's environmental and social policy, the hotel also gives special consideration to the employment of persons living in nearby communities. We are committed to fostering a diverse and inclusive workforce that reflects the communities we serve and values the unique contributions of every individual.

Cordis, Auckland pledges to further enhance the hotel's environmental performance through our commitments to:

- Minimise the hotel's environmental footprint by integrating environmental considerations in all operational practices to ensure pollution is prevented and resources are used efficiently, contributing to Langham Hospitality's target of achieving net-zero environmental impact by 2045.
- 5% reduction in energy intensity (electricity and gas usage divided per floor area) in 2026 compared to 2025 levels
- Divert at least 75% of our overall waste from landfill in 2026.
- Continue to ensure at least 80% of fish offered throughout the hotel are sustainably caught.
- Ensuring that 100% of the eggs used across our business will continue to be sourced from cage-free suppliers
- Sourcing 100% of our coffee, tea, and cocoa sustainably by 2026
- Advocate and endorse suppliers who demonstrate product stewardship, limited and recyclable packaging and promote locally sourced products and fair-trade principles where feasible.
- Contribute to various community investment activities, aiming to make a positive impact, totaling an average of 1 hour per FTE staff member per year in services to the community

This statement and associated policy document will be openly communicated to all parties interested in Cordis, Auckland's CESR commitment and responsibilities.



**Craig Bonnor**  
**Managing Director**

15 September 2025

Review: September 2026

NOTE: This policy is a public document and is on display for your reference, a copy is available from reception. The organisation invites colleagues, landowners, guests and the communities to suggest ways to further achieve best practices environmental and social sustainability. This policy will be reviewed in 2026 and subsequently each year.