

CORPORATE ENVIRONMENTAL AND SOCIAL RESPONSIBILITY STATEMENT

Cordis Auckland by Langham Hospitality Group recognises a need to lead the way as an environmentally conscious company. We take great pride in this commitment to environmental sustainability, including the commitment to meet or exceed applicable legal and other requirements as a minimum level of performance.

Cordis Auckland is a 640 bedroom hotel comprising of the main building and a new Pinnacle Tower of accommodation rooms and is located in the heart of Auckland's lively uptown area. Situated between and alongside other high rise buildings, such as retail and corporate office units, it receives the benefit of full front road access. The hotel features 18 meeting spaces, swimming pool, health club, the award-winning Chuan Spa in addition to three food and beverage outlets, our contemporary Eight Restaurant, Kiwi bar Our Land Is Alive, and elegant Chandelier Lounge.

Cordis Auckland recognises the importance of mitigating potential environmental issues to safeguard the life supporting capacity of ecosystems while ensuring that local communities are not adversely affected by the normal operation of the hotel. We are also committed to continuously refine and improve existing environmental and social footprint whilst ensuring legal compliance with all existing legislation. This has been recognised in the annual benchmarking awarding of EarthCheck 'Master', the ultimate level of certification.

As an advocate for sustainability, Cordis Auckland is committed to raising awareness, encouraging participation and training our colleagues through CONNECT initiatives to minimise the effects that our processes have on the environment. We will, therefore manage our own processes, our materials and our stakeholders in order to reduce the impacts associated with our operation.

As part of the hotel's environmental and social policy, the hotel also gives special consideration to the employment of persons living in nearby communities. Cordis Auckland pledges to further enhance the hotel's environmental performance through our commitments to:

- Minimise the hotel's environmental footprint by integrating environmental considerations in all operational practices to ensure pollution is prevented and resources are used efficiently, including our energy and water consumption.
- Reduce our energy intensity (total energy consumption) by 5% in comparison to the prior year.
- Reduce waste sent to landfill by increasing our diversion percentage to a minimum of 60% through the year. Supported by our initiatives like our waste separation stations.
- Eliminate or replace single-use plastic items by eco-friendly alternatives by 2024.
- Ensure at least 75% of fish offered throughout the hotel are sustainably caught.
- Advocate and endorse suppliers who demonstrate product stewardship, limited and recyclable packaging and promote locally sourced products and fair trade principles where feasible as well as sourcing sustainable seafood.
- Contribute to our local community through volunteering, fundraising and donations by creating shared values with our charity partners, including Make-A-Wish Foundation, Shine, Ronald McDonald House and Auckland Zoo to help them achieve some of their key objectives through the relationship with Cordis Auckland.

This statement and associated policy document will be openly communicated to all parties interested in Cordis Auckland's CESR commitment and responsibilities.



Franz Mascarenhas
Managing Director

30th March 2023

Review: April 2024

NOTE: This policy is a public document and is on display for your reference, a copy is available from reception. The organisation invites colleagues, landowners, guests and the communities to suggest ways to further achieve best practices environmental and social sustainability. This policy will be reviewed in April 2024 and subsequently each year.